



The Canine Club Grooming Client Agreement

1. Our philosophy is to offer a stress free grooming experience for your dog. We pay special attention to older pets and pets with health issues. Your pet's safety and comfort are our first priority. We will not perform any grooming procedure that causes pain or a level of stress that we think is excessive. This includes nail trimming in some situations.
2. You, the owner, will advise us of any medical, physical, emotional issues, allergies, sensitivities, or pre-existing conditions. These may include but are not limited to prior surgeries, hip or joint issues, warts, moles, ear infections or skin problems.
3. If your pet has behavior problems, please let us know. The Canine Club reserves the right to use a muzzle on your pet for safety purposes. The owner will be held liable for any bites that require medical treatment and for any property damage caused by their pet. The Canine Club reserves the right to refuse service.
4. If your pet cannot be humanely dematted, we may ask permission to clip the hair short and "start over." We will always ask for your permission. Please keep in mind that a matted coat can cause numerous health conditions including itching, irritation, and skin infections. Removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, molds and skin folds trapped and hidden in the mats. Heavy matting can also trap moisture near the pet's skin allowing fungus or bacteria to grow causing skin irritations that exist prior to the grooming process. The Canine Club is not responsible for any pre-existing conditions due to a matted coat.

Please list any medical or behavioral issues that you are aware of below:

I, _____ (print name) have read and understand the rules and regulations and accept all terms, conditions, and statements of this agreement.

Signature of Owner

Date