



The Canine Club

Grooming Information Sheet (Client Copy)

1. Appointments are required for grooming. They allow us to give each pet the special attention and time they deserve. To set up an appointment call (440) 324-2005. You are welcome to drop your dog off before their scheduled appointment time as long as you previously communicated this with one of our staff members.
2. Cancellations must be done 24 hours prior to your scheduled appointment. It may be necessary to reschedule any appointment more than 20 minutes late. Frequent no-show appointments may be refused service in the future.
3. Puppies should be introduced to professional grooming at 8 weeks of age and scheduled for a follow up appointment every 4 weeks after. This will gradually let your puppy get used to the sights, sounds, smells, and procedure. Puppy baths start at \$20 and gradually increase in price as they grow.
4. Prices for adult dogs are based on their breed and size. Age, behavior, special needs and condition of coat can influence the cost of their groom. For more specific information on pricing please call and speak to one of our groomers.
5. Frequency of grooming depends on the breed, coat type, and length. Lifestyle and how much brushing and detangling is done at home also affects this. In general, if your dog has longer hair that tends to get tangled they should be professionally groomed every 3-4 weeks. A dog with shorter hair can be groomed every 6-7 weeks.
6. A typical grooming procedure takes about 2 hours. Additional time may be needed for larger dogs or dogs with thick or matted fur. We will always call you when your dog is ready to be picked up.
7. If your dog is excessively itchy it may be caused by hot spots, dry skin, or fleas. We offer medicated baths, oatmeal baths, and flea treatments to soothe your pups skin. We also offer monthly topical flea treatments for \$15.
8. Did your dog come in contact with a skunk?? YUCK! Luckily we offer skunk baths, too!
9. Was something not right with your groom?? Let us fix it! Please let us know within 24 hours and we will schedule you an appointment to make it right!